



**ADDENDUM #001
RFP 250-2024
Internet Service Provider**

Date: December 18, 2023

Solicitation: RFP 250-2024 Internet Service Provider

Proposals Due: January 9, 2024, at 2:00 P.M. EST

Failure to file a protest within the time prescribed in Section 120.57(3), Florida Statutes, or failure to post the bond or other security required by law within the time allowed for filing a bond shall constitute a waiver of proceedings under Chapter 120, Florida Statutes.

Please be advised that the changes below are applicable to the original specifications of the above-referenced solicitation. Added or new language to the RFP is highlighted in yellow, while deleted language has been stricken.

Change #1:

Revises Section 2.6

The Successful Proposer will provide customer support functions including problem tracking, resolution and escalation support management on a 24x7x365 basis. The Successful Proposer shall respond to any outage within two (2) hours and a four (4) with a six (6) hour restoration of service.

This Addendum provides the Board's written answers to the timely written questions received.

Question	Answer
1. Will Leon County Schools accept a 6 hour to restore response? "The Successful Proposer shall respond to any outage within two (2) hours and a four (4) hour restoration of service."	Please refer to Change #1.
2. We would like to request that Leon County Schools submit a request for pricing through the State of Florida Suncom CSAB portal as an alternative quote, that can be evaluated. This would allow for the utilization of SCS, State of Florida Contract # DMA-17/18-004A, pursuant to Category: Additional Services.	The District will consider Proposals submitted per Section 1.4 of the RFP.